## Policing in 2015: Addressing Use of Force and Other Critical Issues

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Executive Director



### **About PERF**



#### Why was PERF founded?

- Founded by 10 chiefs in 1976
- Dedicated to questioning the conventional thinking in policing
- Conducts research on best practices and policies
- PERF is governed by a member-elected President and Board of Directors and a Board-appointed Executive Director. A staff of approximately 30 full-time professionals is based in Washington, D.C.

#### Who are PERF members?

PERF members include chief executives of large and smaller police agencies in the United States and around the world; executives below the rank of chief; researchers and scholars; and others interested and involved in the criminal justice field. All members must be committed to PERF's founding principles and must possess a four-year college degree.

#### What does PERF do?

- Research
- Publications
- Management Services
- Executive Searches
- Senior Management Institute for Police

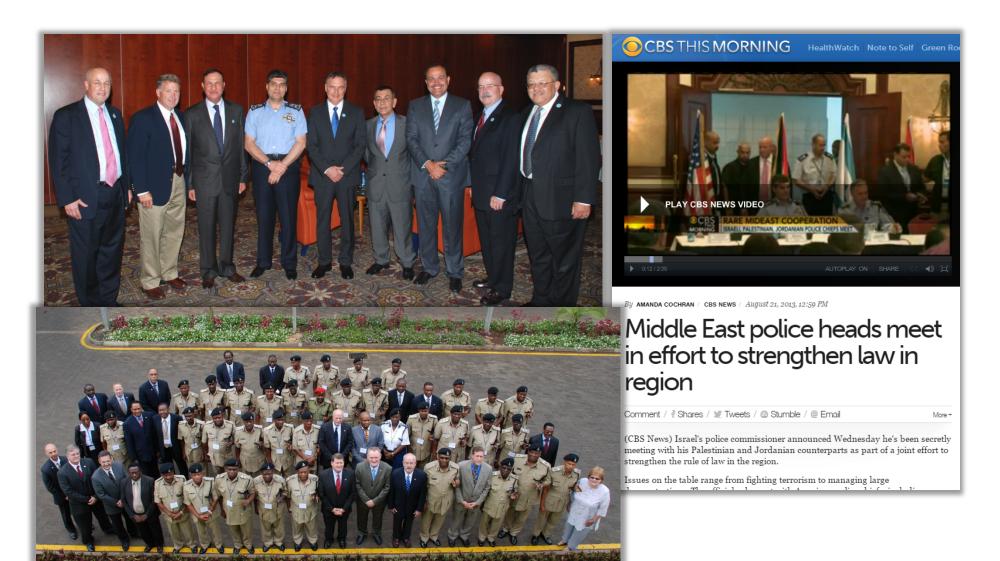


Meetings with chiefs from across the country

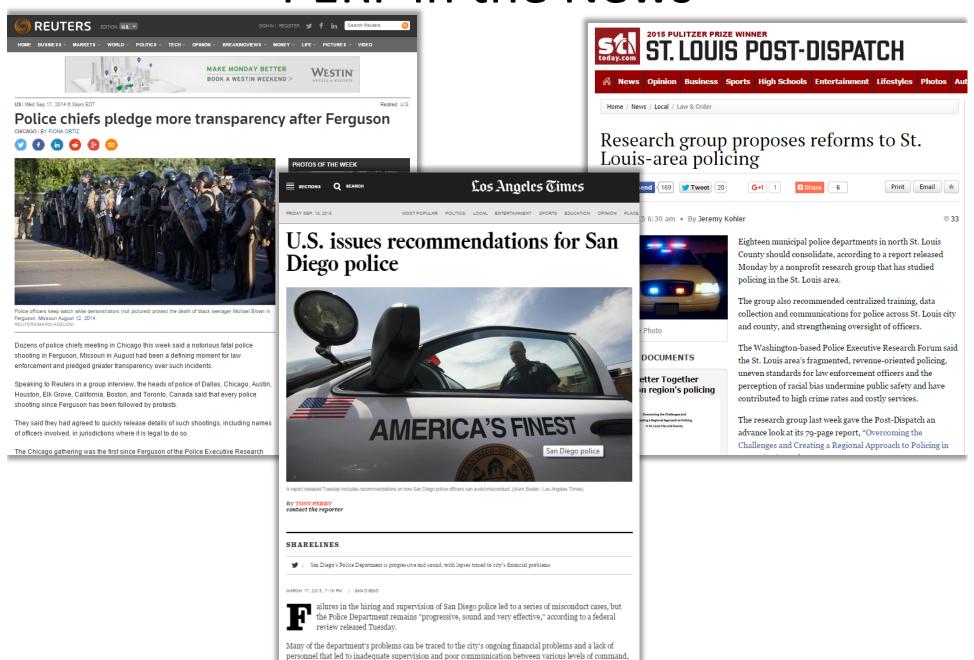
#### Senior Management Institute for Police



#### PERF's International Work



#### PERF in the News

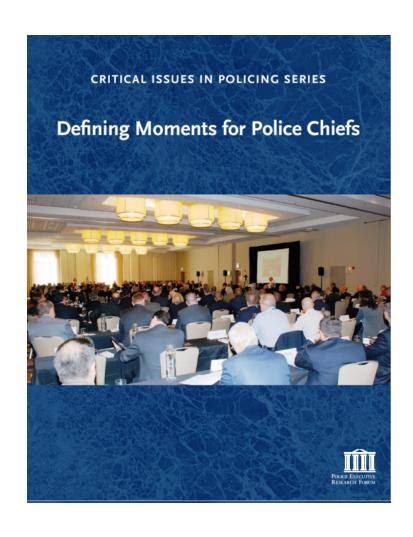


#### **PERF Publications**



Charlotte Lansinger

## A Critical Issue for Police Chiefs: Handling "Defining Moments"



### Defining Moments: Key Issues

#### Transparency after a critical incident

- When to release an officer's name
- When to take disciplinary action against an officer
  - "Going upstream"

## Defining Moments: Key Issues

#### How to approach mass demonstrations

Start with a softer approach

Be prepared in case the situation gets worse

#### Defining Moments: Other Key Issues

How to build closer ties with the community

How to address internal issues in an agency

Ways to better work with the news media

# Strengthening Police-Community Relationships



#### Acknowledging the Problems

- Millions are getting their impressions of police from controversial use of force incidents happening nationally.
- Officers today are not responsible for past injustices of police, but they must understand that history.
- Uses of force that are "legally justified" may not always be seen as "morally justified" by the community.

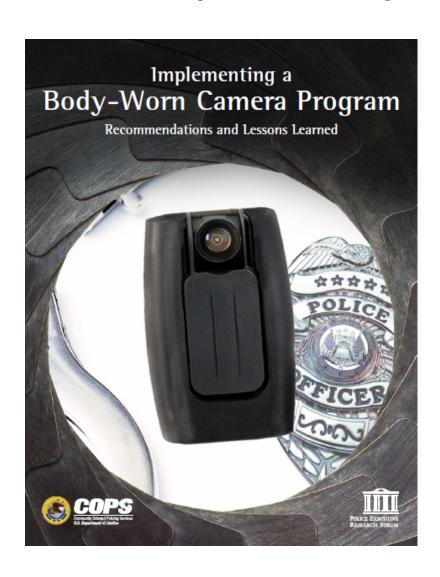
#### **Establishing Community Trust**

- Give the community a voice in developing policy
  - Citizen Advisory Councils
  - Police and Community Relations Councils
  - Community Meetings
- Officer interaction with the community
- Fair and impartial policing/procedural justice

#### **Establishing Community Trust**

- Working to remove "bad apples" from the force
- Transparency
- Build relationships during non-crisis times
- Recruit officers with the right goals in mind

#### PERF's guidelines for police body-worn cameras



#### **Body-worn cameras: Policy issues**

- When to turn cameras on
- Who gets to see the footage
- How long to retain data
- Cost concerns storage costs can be substantial

## Research on Body-Worn Cameras



 An early study from California found a 60% reduction in officer use of force incidents after they started using body cameras. Citizen complaints against officers also declined.

## Research on Body-Worn Cameras



- Other early reports suggest cameras are having a positive impact. Birmingham, AL implemented cameras in June. In July and August they saw a 34% decrease in use of force and a 70% decrease in citizen complaints.
- PERF and others are currently conducting additional research into body-worn cameras.

## Re-Engineering Use of Force





Law enforcement group calls for big changes to cut down on police shootings



Continuing protests in Ferguson, Mo., and elsewhere have law enforcement experts calling for change, Jeff Roberson The Associated Press



As tensions rise around the nation over police shootings and overly aggressive law enforcement tactics, a police research and policy group has issued a blunt and essential call for change



"It's time for an overhaul of police training, policy, supervision and culture on use of force," says a report issued last week by the Police Executive Research Forum. The group's members include leading law enforcement experts and commanders from police departments across the county.

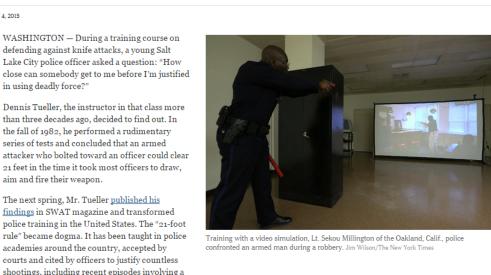
The report analyzes controversial police shootings over the last year and concludes that some could have been avoided, even though they were deemed legally justifiable.

And it urges police departments to adopt training methods and tactics that encourage peaceful resolution of issues, instead of conveying to officers that their job is to make noretreat, split-second decisions that are more likely to lead to shootings.

The report names Kansas City as a department moving in the right direction. Police Chief Darryl Forté has ordered all officers to be trained in an approach called "tactical

"Throughout the history of law enforcement, we've had the idea of 'never back down, never retreat," Forté explained in a post on his blog. "We are encouraging and training our officers to use critical thinking and problem-solving to avoid a situation in which they have to shoot someone to protect themselves."





homeless woodcarver in Seattle and a schizophrenic woman in San Francisco. Now, amid the largest national debate over policing since the 1991 beating of Rodney King in Los Angeles, a small but vocal set of law enforcement officials are calling for a rethinking of the 21-foot rule and other axioms that have emphasized how to use force, not how to avoid it. Several big-city police departments are already re-examining when officers should chase

than three decades ago, decided to find out. In

21 feet in the time it took most officers to draw,

The next spring, Mr. Tueller published his

findings in SWAT magazine and transformed police training in the United States. The "21-foot

academies around the country, accepted by

courts and cited by officers to justify countless

shootings, including recent episodes involving a

rule" became dogma. It has been taught in police

aim and fire their weapon.

the fall of 1982, he performed a rudimentary series of tests and concluded that an armed

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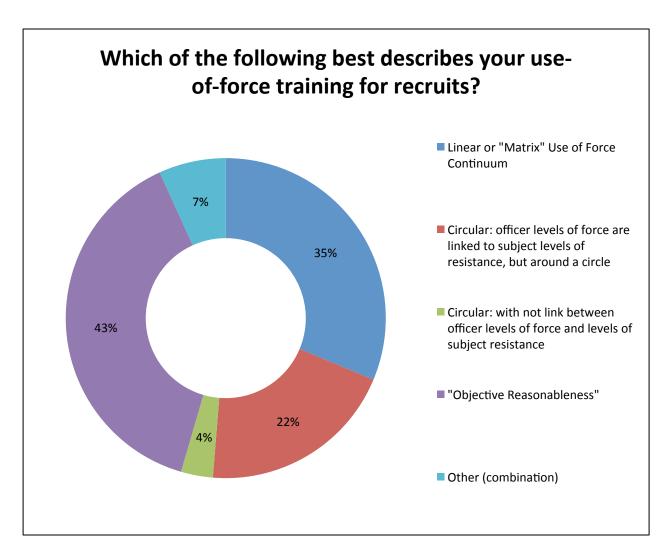




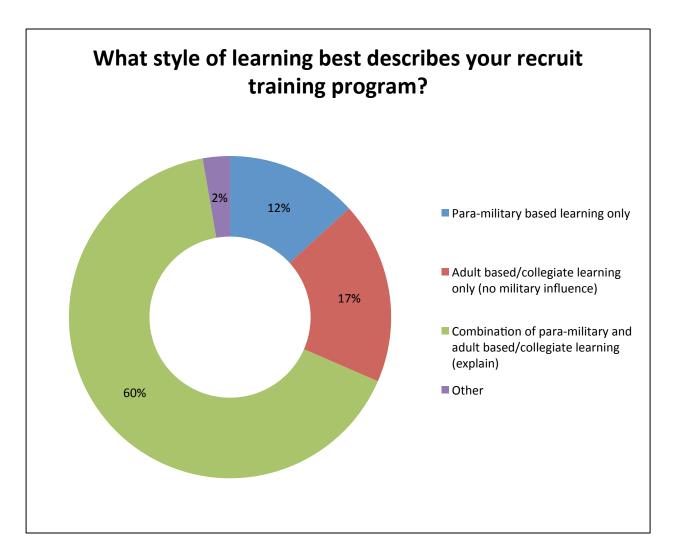
## PERF's "Re-Engineering Use of Force" Survey

- The survey was conducted to obtain information about current training practices and approaches regarding use-of-force policy, training, and supervision
- 281 agencies responded
- Results provide a snapshot of police recruit and in-service training

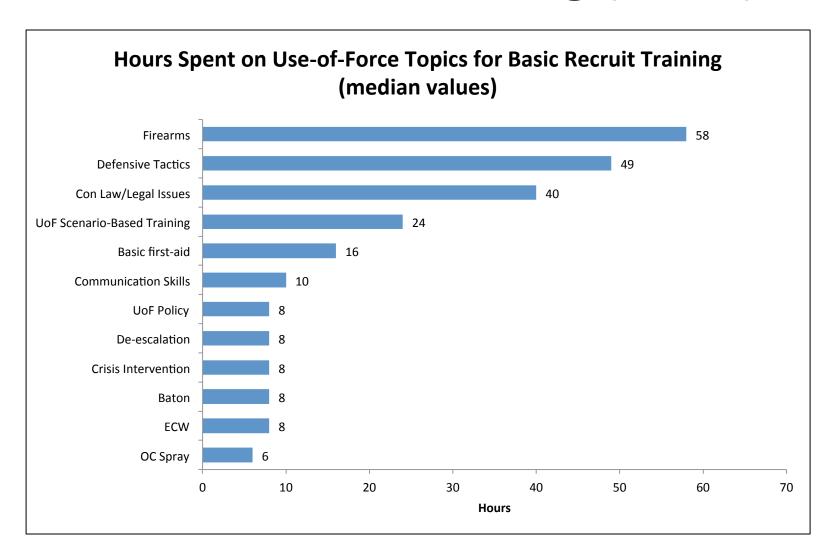
#### **Basic Recruit Training**



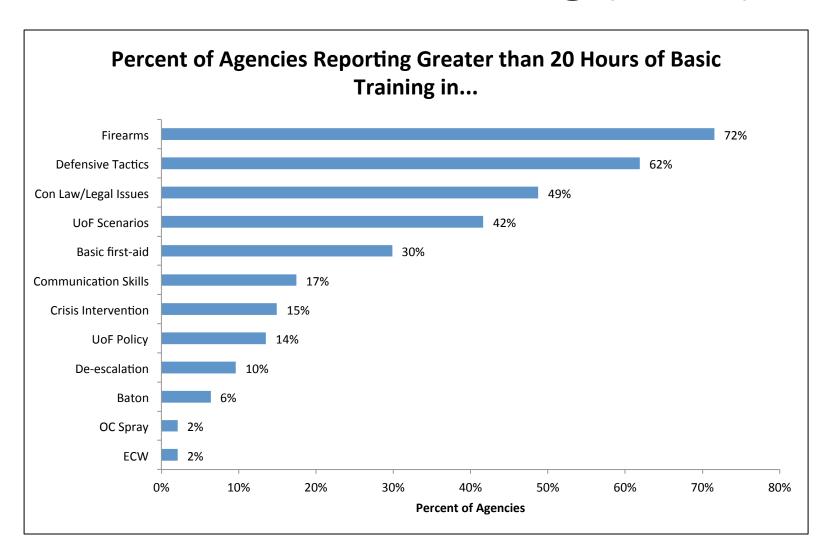
### Basic Recruit Training (cont.)



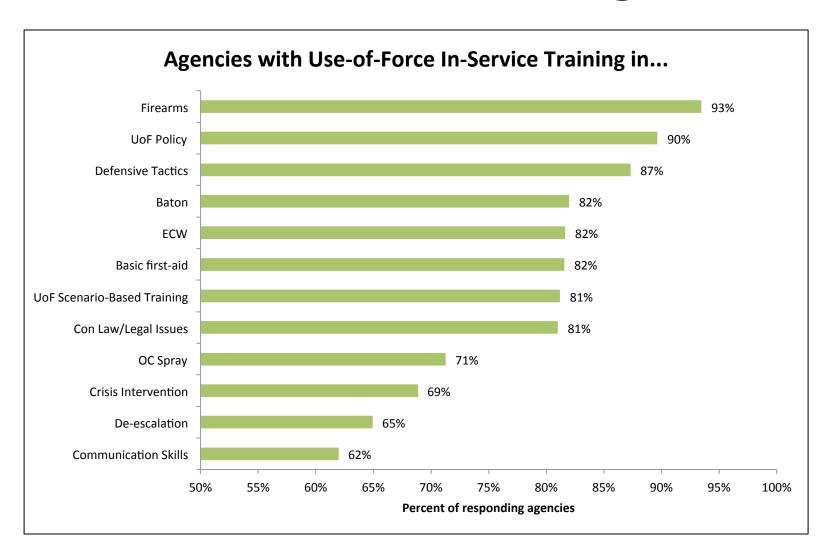
### Basic Recruit Training (cont.)



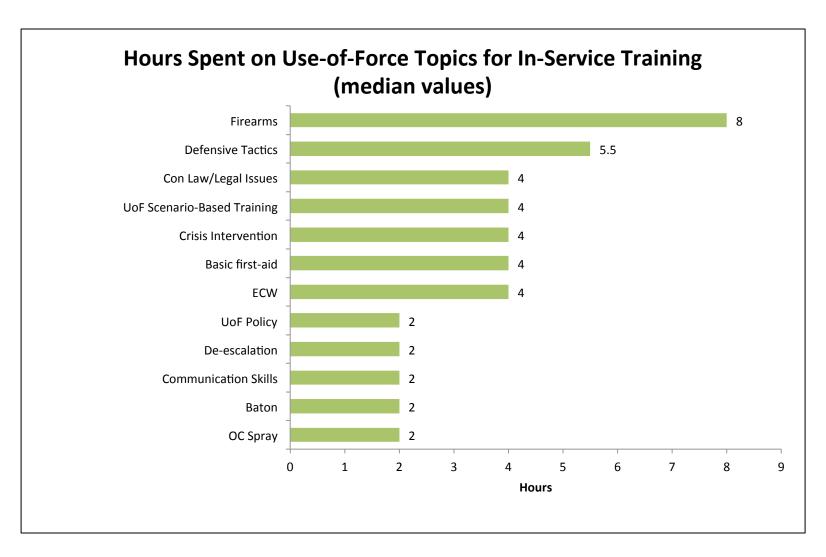
## Basic Recruit Training (cont.)



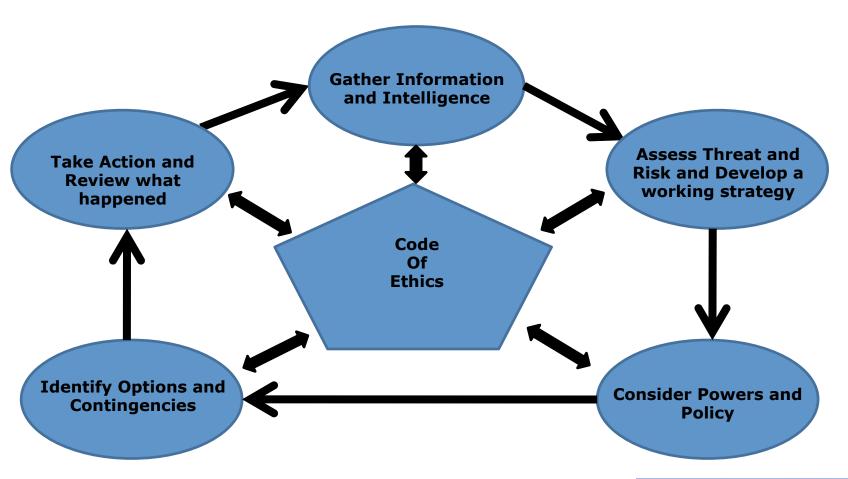
#### **In-Service Training**



## In-Service Training (cont.)



## National Decision Model (NDM)





#### Controversial Use of Force Incidents

- North Charleston, SC
- Cleveland
- Dallas
- Pasco, WA
- Albuquerque

## Issues with use of force in the United States

- Not enough training time is spent on de-escalation and communication
- Training is conducted in silos
- "21-foot rule"
- Changing policy won't necessarily change culture
- Cops want to take charge and resolve things quickly

#### Use of Force Recommendations

#### Use of Force Policy

- Include language about use of de-escalation tactics
- Ban shooting at moving vehicles
- Implement a "duty to intercede" policy for officers witnessing unreasonable use of force
- Mandate the provision of medical aid when possible

#### Use of Force Policy (continued)

Stress the sanctity of human life throughout your policy

Supervisors should respond to the scene when use of force occurs

 Fully investigate all officer-involved shootings regardless of outcome

#### **Training**

- · Warrior vs. Guardian
- Use scenario-based training that includes deescalation
- Go beyond state mandated in-service training hours to spend more time on decision making and communication skills
- Use department-wide training to set agency expectations and policy changes

### Training (continued)

 Train call-takers and dispatchers to identify and handle mental health crises

- Rethink training on police tactics and decision making to include concepts like tactical retreats
- Integrate training to avoid training in silos: deescalation, communication skills, negotiation skills, tactics, legal concepts should be included in all blocks of instruction

### Training (continued)

 Discuss actual cases during training – learning from incidents is not "second-guessing"

Train supervisors to investigate use of force

Ensure your academy is teaching your philosophies

#### Crisis Intervention/Mental Illness

- Consider implementing a specialized CIT unit
- Train a percentage of officers in crisis intervention
- Partner with public mental health agencies/ providers
- Train officers to recognize signs of mental health crisis

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